GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5192
ANSWERED ON:21.12.2000
MALPRACTICES IN OVERBOOKING
VAIKO

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Government are aware of the fact that International Airlines indulge in the malpractices of overbooking during the busy season of Christmas and New Year;

(b) if so, the details thereof;

(c) whether Air India also indulge in this malpractice;

(d) if so, the details thereof; and

(e) the action initiated against the errant Airlines?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a), (b), (c), (d) and (e): Certain amount of overbooking is a normal industry practice followed by all airlines. Since, due to heavy rush, there was large scale offloading of passengers during the last Winter season, the Government have decided to liberally permit airlines to operate additional flights or upgrade the capacity of their aircraft as per traffic demand during the current Winter season to avoid offloading.